

PRESS RELEASE

FOR IMMEDIATE RELEASE

sovaSage Launches Physician-Focused Referral and Outcome Reporting in sovaGuide™, Powered by Jeanie™ AI

New Patient At Risk indicator prioritizes patients needing physician intervention and supports value-based care reporting

PITTSBURGH, PENNSYLVANIA, Jan. 29, 2026 – sovaSage today announced the release of enhanced, referral-focused reporting functionality within its sovaGuide™ platform, featuring Jeanie™, the company's AI-enabled patient engagement assistant. At the center of the release is a new **Patient At Risk indicator** designed to help DME providers alert physicians quickly who may require intervention, while providing clear documentation of all the care activity they have taken.

The provider-specific reports deliver a rolling 30-day snapshot of therapy performance, patient engagement, outreach activity, and risk status. Patients identified as “**At Risk**” are elevated to identified and triaged by category, enabling physicians to immediately see the patient’s engagement history, prior outreach, actions taken and escalation efforts already completed—facilitating timely, informed next steps in treatment.

“Physicians want clarity, especially when a patient is struggling,” said **William Kaigler, CEO of sovaSage**. “This reporting doesn’t just show outcomes, it organizes risk. By surfacing patients who need attention and clearly showing what has already been done, we help physicians intervene with confidence and help DMEs demonstrate the depth of care being delivered.”

While Jeanie™ continues to engage patients between visits through ongoing education, coaching, and support, the new reporting translates that activity into **physician-ready insight**. The result is a shared, outcome-focused view that strengthens referral collaboration, reduces unnecessary follow-up, and supports accountability in value-based care environments requiring outcome reporting.

Key Reporting Capabilities Include:

- **Patient At Risk Identification and Triage**
Patients who may benefit from physician intervention are clearly flagged, prioritized, and categorized, with full visibility into engagement history and prior actions taken.
- **Aggregate Compliance Rates**
CMS compliance performance summarized across the provider’s patient population.
- **Patient Engagement Metrics**
Measurement of patient interaction with Jeanie™ and human clinical support, reflecting education, coaching, and adherence efforts.
- **Patient Activity and Outreach History**
Detailed documentation of patient contacts, follow-ups, and engagement activity, highlighting the level of care delivered by the DME.



- **Outcome-Focused Referral Reporting**

Provider-specific outcome visibility viewable by patient, physician, or payer, supporting referral confidence and value-based care discussions.

The new reporting functionality is now available to sovaGuide™ customers nationwide and integrates seamlessly with sovaSage's broader care model, which combines AI-driven engagement, real-time analytics, and human clinical expertise to improve adherence while reducing operational strain.

About sovaSage

sovaSage delivers scalable sleep therapy management by combining AI-driven patient engagement with human clinical expertise. Its SaaS solutions help DMEs, health systems, and payers improve adherence, standardize care delivery, and gain real-time visibility into outcomes aligned with value-based care, supporting better patient experiences and more efficient operations. Learn more at www.sovasage.com.